

Union Minister Scindia Chairs Sanchar Saathi Stakeholders Meet to Strengthen Action Against Telecom Cyber Frauds

Jyotiraditya Scindia Announces Launch of Sanchar Saathi Mobile App in Hindi and 21 Regional Languages

Posted On: 29 JUL 2025 4:22PM by PIB Delhi



Union Minister for Communications, Shri Jyotiraditya M. Scindia, chaired a stakeholders meeting today along with Secretary, Department of Telecommunications, Dr. Neeraj Mittal under the Sanchar Saathi initiative to ideate and further strengthen efforts against telecom-related cyber frauds, in light of the urgent need for greater awareness, implementing preventive measures, and encouraging *Jan-bhagidari* through citizen reporting.

This citizen-centric digital safety initiative 'Sanchar Saathi' integrates advanced tools such as CEIR (Central Equipment Identity Register) to block stolen or lost phones, DIP (Digital Intelligence Platform), AI-based systems like ASTR (to detect connections taken on fake documents), and FRI (Financial Fraud Risk Indicator) to detect & prevent potential frauds. It has recorded remarkable progress in securing India's telecom ecosystem.

So far, over 82 lakh fake mobile connections have been disconnected, and more than 35 lakh lost or stolen phones have been blocked. The initiative has also successfully prevented 1.35 crore spoofed international calls within just 24 hours of launching this system. System has affected 97% reduction in such calls.

The Sanchar Saathi portal has seen massive public engagement, with 16 crore visits and an average of 2 lakh users every day. Through the AI-powered ASTR tool, citizen reports, and stakeholder inputs, over 4.7 crore mobile connections have been disconnected. The initiative has also led to the blocking of 5.1 lakh mobile handsets, disengagement of 24.46 lakh WhatsApp accounts, and blacklisting of 20,000 bulk SMS senders involved in fraudulent activities.

Under the CEIR system of Sanchar Saathi, 35.49 lakh lost or stolen devices have been blocked, 21.57 lakh traced, and 5.19 lakh recovered. Today, Sanchar Saathi has onboarded 620 organisations, including central agencies, state police forces, telecom service providers (TSPs), and

GSTN, forming a strong collaborative network to counter telecom fraud and cyber threats across the country.

Sanchar Saathi App Launched in Hindi and 21 Regional Languages



In a major step towards increasing accessibility, the Union Minister launched the Sanchar Saathi mobile application in Hindi and 21 regional languages, ensuring its reach across diverse regions. Originally introduced in January 2025, the app allows users to report suspicious communications, block or trace lost/stolen phones, and check for unauthorized mobile connections. It is now available on both Android and iOS platforms, empowering citizens across India with multilingual digital safety tools. The App has seen more than 46 lakh downloads.

Stakeholders and Citizens Share Impactful Experiences



The interaction featured key stakeholders from law enforcement, telecom service providers, financial institutions, and civil society. Participants included Shikha Goel, (Head-Telangana Cyber Security Bureau), Sanjeev Kumar Sharma (DDG – Digital Intelligence Unit), Rajesh Kumar (CEO I4C), Pushpamitra Sahu (CGM, RBI) Shivnath Thukral (Head of Public Policy, PhonePe), M. Paramasivam (ED, PNB) web developers and technical teams of the Sanchar Saathi initiatives, as well as senior officials from C-DOT, RPF and the Department of Telecommunications.

Citizens from Haryana and Uttar Pradesh also shared their experiences with the Sanchar Saathi initiatives, expressing appreciation for its growing efficiency and real-time redressal capabilities. They recounted how they were able to retrieve their stolen handsets swiftly using the platform. Sujit Beck, a citizen cyber warrior, shared how he has helped disconnection of thousands of fraudulent mobile connections through Sanchar Saathi and helped people, especially the elderly, through awareness initiatives and swift action against cyber fraud.

Sanchar Saathi continues to evolve as a powerful, inclusive platform that empowers citizens to stay safe from telecom fraud and contributes significantly to India's cyber resilience. The expansion of the app into regional languages marks a significant step toward ensuring digital safety for all.

Follow DoT Handles for more: -

X - https://x.com/DoT_India

Insta https://www.instagram.com/department_of_telecom?igsh=MXUxbHFjd3llZTU0YQ==
Fb - <https://www.facebook.com/DoTIndia>



SAMRAT/ALLEN

(Release ID: 2149729)